

ISO 15189:2022 GAP ANALYSIS & TRANSITION PLAN

Name of Facility	Date of Submission	

CLAUSE	ISO 15189:2012	CLAUSE	ISO 15189:2022	EXTENT OF CHANGE	DETAILS OF CHANGES WITHIN YOUR MANAGMENT SYSTEM WHICH HAVE/WILL BE TAKEN TO ADRESS CHANGES	Timelines	SADCAS COMMENTS
	Forward		Forward				
	Introduction		Introduction				
1.	Scope		Scope				
2.	Normative References		Normative References				
3.	Terms & Definitions		Terms and Definitions				
4.	Management Requirements						
4.1	Organisation and Management Responsibility						
4.1.1	Organisation						
4.1.1.1	General	5.3.2	Laboratory Activities: Conformance with requirements	Structural			
4.1.1.2	Legal Entity	5.1	Legal Entity	Structural			
4.1.1.1.3	Ethical Conduct	4.1	Impartiality	Minor			
		4.2	Confidentiality	Structural			
4.1.1.4	Laboratory Director	5.2	Laboratory Director	Minor			
		5.6b	Risk Management	New			
4.1.1.40	Contingency Planning	7.8	Continuity and Emergency Preparedness Planning	Minor			
		7.6.4	Control of data and Information Management:	Minor			



			Downtime plans			
4.1.2	Management Responsibility			N/A		
4.1.2.1	Management Commitment	8.2.3	Management system documentation: Evidence of Commitment			
4.1.2.2	Need of Users	4.3	Requirements for Patients	New		
4.1.2.3	Quality Policy	5.5	Objectives and Policies	Minor		
4.1.2.4	Quality Objectives	5.5	Objectives and Policies	Minor		
		8.1.3	Management system Awareness	New		
		8.2.2	Management system Documentation: competency and quality	New		
4.1.2.5	Responsibility, authority, interrelationships	5.4	Structure and authority	Minor		
4.1.2.6	Communication	5.4.1b	Structure and authority: General	Minor		
4.1.2.7	Quality Manager	5.4.2	Quality Management	Minor		
4.2	Quality Management system	8	Management System Requirements	N/A		
4.2.1	General Requirements	8.1	General Requirements	Minor		
4.2.2	Documentation Requirements	8.2	Management System Documentation	N/A		
4.2.2.1	General Documentation	8.2.1	Management System documentation: General	Minor		
		8.2.4	Management System documentation: Documentation	Structural		
		8.2.5	Management System documentation: Personnel Access	Minor		



A.2.2.2 Quality Manual R.2.1 Management System documentation: General documentation: Documentation: Documentation: Documentation: Documentation	800						CA3 F 134 (u)
8.2.4 Management System documentation: Documentation: Documentation: Documentation: Documentation: Documentation: Documentation: Documentation: Documentation: Minor System documents Structural	4.2.2.2	Quality Manual	8.2.1		Minor		
System documents Structural Service Agreements A.4 Service Agreements A.5 Examination by Referral Laboratories A.6.7 Service Agreements A.6.8 Externally provided products and Services Additional Information Additiona			8.2.4	Management System documentation:	Structural		
General Gene	4.3	Document Control	8.3	_	Minor		
4.5 Examination by Referral Laboratories 7.4.1.7c Post – Examination processes : Result reporting: Additional Information 4.6 External Services and Supplies 7.6.5 Control of data and information management: Offsite Management 4.7 Advisory Services 4.8 Resolution of Complaints 4.9 Identification and Control of NCNs 4.10 Corrective Action 8.7 Nonconformities and Corrective Action 4.8 Revolution of Complaints 4.7 Nonconformities and Corrective Action 8.5 Action to address risks and Major			7.3.1c		Structural		
Laboratories products and Services 7.4.1.7c Post – Examination processes : Result reporting: Additional Information 4.6 External Services and Supplies Supplies Supplies Supplies Structural products and Services 7.6.5 Control of data and information management: Offsite Management Offsite Management Minor 4.7 Advisory Services Subject Sub	4.4	Service Agreements	6.7	Service Agreements	Minor		
processes : Result reporting: Additional Information 4.6 External Services and Supplies 7.6.5 Control of data and information information management: Offsite Management 4.7 Advisory Services 5.3.3 Advisory Services Minor 4.8 Resolution of Complaints 7.7 Complaints Minor 4.9 Identification and Control of NCNs 4.10 Corrective Action 8.7 Nonconformities and Corrective Action 8.7 Action to address risks and Major Major	4.5	•	6.8	7 .	Minor		
Supplies products and Services 7.6.5 Control of data and information management: Offsite Management 4.7 Advisory Services 5.3.3 Advisory Services Minor 4.8 Resolution of Complaints 7.7 Complaints Minor 4.9 Identification and Control of NCNs 4.10 Corrective Action 8.7 Nonconformities and Corrective Actions 4.11 Preventive Action 8.5 Action to address risks and Major			7.4.1.7c	processes : Result reporting:	Minor		
information management: Offsite Management 4.7 Advisory Services 5.3.3 Advisory Services Minor 4.8 Resolution of Complaints 7.7 Complaints Minor 4.9 Identification and Control of NCNs 4.10 Corrective Action 8.7 Nonconformities and Corrective Actions 4.11 Preventive Action 8.5 Action to address risks and Major	4.6		6.8		Structural		
4.8 Resolution of Complaints 7.7 Complaints Minor 4.9 Identification and Control of NCNs 7.5 Nonconforming work Major 4.10 Corrective Action 8.7 Nonconformities and Corrective Actions Major 4.11 Preventive Action 8.5 Action to address risks and Major			7.6.5	information management:	Structural		
4.9 Identification and Control of NCNs 7.5 Nonconforming work Major 4.10 Corrective Action 8.7 Nonconformities and Corrective Actions Major 4.11 Preventive Action 8.5 Action to address risks and Major	4.7	Advisory Services	5.3.3	Advisory Services	Minor		
4.9 Identification and Control of NCNs 7.5 Nonconforming work Major 4.10 Corrective Action 8.7 Nonconformities and Corrective Actions Major 4.11 Preventive Action 8.5 Action to address risks and Major	4.8	Resolution of Complaints	7.7	Complaints	Minor		
4.11 Preventive Action 8.5 Action to address risks and Major	4.9		7.5	Nonconforming work	Major		
	4.10	Corrective Action	8.7		Major		
	4.11	Preventive Action	8.5	Action to address risks and opportunities	Major		
4.12 Continual Improvement 8.6 Improvement Major	4.12	Continual Improvement	8.6	Improvement	Major		
4.13 Control of Records 8.4 Control of Records Minor	4.13	Control of Records	8.4	Control of Records	Minor		
4.14 Evaluation and Audit N/A	4.14	Evaluation and Audit			N/A		
4.14.1 General Evaluation 8.8.1 Evaluations: General Minor	4.14.1	General Evaluation	8.8.1	Evaluations: General	Minor		



	Periodic Review of requests	7.2.4.1	Duimanu annanta antinatia a	N 4" .	
	and suitability of procedures/samples	7.2.4.1	Primary sample collection and handling: General	Minor	
		7.3.1e	7.3 Examination Processes: General	Minor	
		4.3c	Requirements regarding patients	Minor	
	Assessment of User Feedback	8.6.2	Laboratory user and personnel feedback	Minor	
4.14.4	Staff Suggestions	8.6.2	Laboratory user and personnel feedback	Minor	
4.14.5	Internal Audit	8.8.3	Internal Audits	Major	
4.14.6	Risk Management	5.6	Risk Management	Major	
		8.5	Actions to address risks and opportunities for improvement	Major	
		7.1	Process Requirements: General	Major	
4.14.7	Quality Indicators	5.5	Objectives and Policies		
		8.8.2	Quality Indicators		
	Review by external organisations				
4.15	Management Review	8.9	Management Review	Minor	
5.	Technical Requirements				
5.1	Personnel	6.1	Resource Requirements: General	Minor	
		6.2.1	Personnel: General	Minor	
5.1.1	General			N/A	
5.1.2	Qualifications	6.2.2a	Personnel Competence Requirements	Minor	
5.1.3	Job Descriptions	6.2.5b			



onnel introduction to			C111			
organisational ronment			Structural			
ning	6.2.2a	Personnel: Competence	Minor			
	8.1.3	Management System Awareness	New			
petence	6.2.2	Personnel Competence				
raisal			N/A			
	6.2.4	Personnel: Continuing education and Professional Development	Minor			
onnel Records	6.2.5	Personnel: Personnel Records	Minor			
ommodation and ronment	6.3	Facilities and Environmental conditions	N/A			
eral	6.3.1	General	Minor			
oratory and Office lities	6.3.2	Facility Controls	Minor			
age Facilities	6.3.3	Storage Facilities	Structural			
^f Facilities	6.3.4	Personnel Facilities	Minor			
ent sample Collection lities	6.3.5	Sample Collection Facilities	Minor			
ity maintenance and ronmental conditions	6.3.1	Facilities and Environmental conditions: General	Structural			
	6.3.2.b,c	Facilities and Environmental conditions: Facility Controls	Structural			
oratory equipment, ents and consumables	6.4	Equipment	Minor			
		Equipment calibration and metrological Traceability	Minor			
gents and Consumables	6.6	Reagents and consumables	N/A			
	petence aisal onnel Records mmodation and conment eral ratory and Office ties age Facilities Facilities int sample Collection ties ty maintenance and conmental conditions ratory equipment, ents and consumables	petence 6.2.2 aisal 6.2.4 connel Records 6.2.5 mmodation and conment eral 6.3.1 ratory and Office ties ge Facilities 6.3.4 ent sample Collection ties ty maintenance and conmental conditions 6.3.2.b,c ratory equipment, ents and consumables 6.4	onment ing 6.2.2a Personnel: Competence 8.1.3 Management System Awareness petence 6.2.2 Personnel Competence aisal 6.2.4 Personnel: Continuing education and Professional Development onnel Records 6.2.5 Personnel: Personnel Records mmodation and conditions eral 6.3.1 General ratory and Office 6.3.2 Facilities and Environmental ratory and Office 6.3.3 Storage Facilities facilities 6.3.4 Personnel Facilities facilities 6.3.5 Sample Collection Facilities ty maintenance and conmental conditions: facilities and Environmental conditions: General facilities and Environmental conditions: General facilities and Environmental conditions: Facility Controls	onment ing 6.2.2a Personnel: Competence Minor 8.1.3 Management System Awareness petence 6.2.2 Personnel Competence aisal N/A 6.2.4 Personnel: Continuing education and Professional Development Onnel Records 6.2.5 Personnel: Personnel Minor Records mmodation and onment Conditions eral 6.3.1 General Minor ratory and Office ties age Facilities 6.3.2 Facility Controls Minor ties facilities 6.3.4 Personnel Facilities Minor mt sample Collection ties ty maintenance and conmental conditions 6.3.1 Facilities and Environmental Structural Facilities 6.3.4 Personnel Facilities Minor mt sample Collection ties ty maintenance and conditions 6.3.1 Facilities and Environmental conditions facilities and Environmental Structural conditions: General Structural Conditions: General Structural Conditions: Facility Controls 6.3.2.b,c Facilities and Environmental conditions: Facility Controls Facilities and Environmental conditions: Facility Controls Facilities and Environmental Conditions: General 6.3.2.b,c Facilities and Environmental Conditions: Facility Controls Facility Controls	onment ing 6.2.2a Personnel: Competence Minor 8.1.3 Management System Awareness petence 6.2.2 Personnel Competence aisal N/A 6.2.4 Personnel: Continuing education and Professional Development onnel Records 6.2.5 Personnel: Personnel Records mmodation and 6.3 Facilities and Environmental conditions eral 6.3.1 General Minor ratory and Office 6.3.2 Facility Controls Minor ties 16.3.4 Personnel Facilities Minor mt sample Collection 6.3.5 Sample Collection Facilities ty maintenance and onmental conditions: General 6.3.1 Facilities and Environmental conditions fracilities 6.3.4 Personnel Facilities Minor fites ty maintenance and onmental conditions 6.3.1 Facilities and Environmental conditions: General 6.3.2 Facilities and Environmental conditions: General 6.3.4 Personnel Facilities Minor fites ty maintenance and conditions 6.3.5 Facilities and Environmental conditions: General 6.3.6 Facilities and Environmental conditions: Facility Controls Facilities and Environmental conditions: Facility Controls Facilities and Environmental conditions: Facility Controls Facility Controls Facilities and Environmental conditions: Facility Controls Facility Controls	onment ing 6.2.2a Personnel: Competence Minor 8.1.3 Management System Awareness petence 6.2.2 Personnel Competence aisal 6.2.4 Personnel: Continuing education and Professional Development Developm



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5.3.2.1	General	6.6.1	Reagents and consumables: General	Minor		
5.3.2.2	Reagents and Consumables – reception and storage	6.6.2	Reagents and Consumables- Receipt and Storage	Minor		
5.3.2.3	Reagents and Consumables – acceptance testing	6.6.3	Reagents and Consumables – acceptance testing	Major		
5.3.2.4	Reagents and Consumables – inventory Management	6.6.4	Reagents and Consumables – inventory Management	Structural		
5.3.2.5	Reagents and Consumables – instructions for use	6.6.5	Reagents and Consumables – instructions for use	Structural		
5.3.2.6	Reagents and Consumables – adverse incident reporting	6.6.6	Reagents and Consumables – adverse incident reporting	Minor		
5.3.2.7	Reagents and Consumables – records	6.6.7	Reagents and Consumables – records	Structural		
5.4	Pre-examination Processes	7.2	Pre-examination Processes	N/A		
5.4.1	General	7.2.1	Pre-examination Processes - General	Minor		
5.4.2	Information for patients and users	7.2.2	Pre-examination Processes – Laboratory Information for patient and users	Minor		
5.4.3	Request form information	7.2.3	Pre-examination Processes – Requests for providing laboratory examinations	Major		
5.4.4	Primary sample collection and handling	7.2.4	Primary sample collection and handling	N/A		
5.4.4.1	General	7.2.4.1	Primary sample collection and handling - General	Minor		
		7.2.4.3	Primary sample collection and handling – Patient Consent	Minor		



5.4.4.2	Instructions for pre- collection activities	7.2.4.2	Primary sample collection and handling – Information for Pre-collection activities	Minor
5.4.4.3	Instructions for pre- collection activities	7.2.4.4	Primary sample collection and handling – Information for collection activities	Minor
5.4.5	Sample Transportation	7.2.5	Primary sample collection and handling – Sample transportation	Minor
5.4.6	Sample Reception	7.2.6	Sample Receipt	Minor
5.4.7	Pre-Examination handling, preparation and storage	7.2.7	Pre-examination handling, preparation and storage	Minor
5.5	Examination Processes	7.3	Examination Processes	N/A
5.5.1	Selection, verification and validation of examination procedures			N/A
5.5.1.1	General	7.3.1	Examination Processes - General	Major
5.5.1.2	Verification of Examination Procedures	7.3.2	Examination Processes – Verification of examination methods	Major
5.5.1.3	Validation of examination procedures	7.3.3	Examination Processes – Validation of examination methods	Major
5.5.1.4	Measurement Uncertainty of measured quantity values	7.3.4	Examination Processes – Evaluation of measurement uncertainty	Minor
5.5.2	Biological Reference intervals and clinical decision values	7.3.5	Examination Processes - Biological Reference Intervals and Clinical decision limits	Minor



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5.5.3	Documentation of examination procedures	7.3.6	Examination Processes - Documentation of Examination procedures	Minor			
5.6	Ensuring quality of examination results	7.3.7	Ensuring the validity of examination results	N/A			
5.6.1	General	7.3.7.1	Ensuring the validity of examination results - General	Structural			
5.6.2	Quality Control	7.3.7.2	Ensuring the validity of examination results – Internal Quality Control (IQC)	Major			
5.6.2.1	General	7.3.7.2	Ensuring the validity of examination results – Internal Quality Control (IQC)	Major			
5.6.2.2	Quality Control Materials	7.3.7.2	Ensuring the validity of examination results – Internal Quality Control (IQC)	Major			
5.6.2.3	Quality Control Data	7.3.7.2	Ensuring the validity of examination results – Internal Quality Control (IQC)	Major			
5.6.3	Interlaboratory Comparisons	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major			
5.6.3.1	Participation	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major			



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5.6.3.2	Alternative approaches	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major	
5.6.3.3	Analysis of Interlaboratory comparison samples	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major	
5.6.3.4	Evaluation of laboratory performance	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major	
5.6.4	Comparability of examination results	7.3.7.3	Ensuring the validity of examination results: External quality Control	Major	
5.7	Post – Examination Processes	7.4	Post Examination Processes	Minor	
5.7.1	Review of results	7.4.1.2	Post Examination Processes - Result review and release	Minor	
		7.4.1.3	Post Examination Processes – Critical Results Report	Minor	
5.7.2	Storage, retention and disposal of clinical samples	7.4.2	Post -Examination handling of samples	Minor	
5.8	Reporting of results	7.4.1	Results Reporting	N/A	
5.8.1	General	7.4.1.1	Results Reporting : General	Minor	
		7.6.3 d	Information system Management	Minor	
		7.4.1.4	Results Reporting : Special Considerations for results	Minor	
5.8.2	Report Attributes			N/A	
5.8.3	Report Content	7.4.1.6	Results Reporting: Requirements for reports	Minor	
		7.4.1.7	Results Reporting: Additional Information for reports		



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5.9	Release of results			N/A		
5.9.1	General	7.4.1.2	Results Reporting: Result and Review and release	Minor		
		7.4.1.3	Results Reporting: Critical Results Report			
5.9.2	Automated selection and reporting of results	7.4.1.5	Results Reporting: Automated selection, review, release and reporting of results	Minor		
5.9.3	Revised reports	7.4.1.8	Results Reporting: Amendments to reported results	Minor		
5.10	Laboratory Information Management	7.6	Control of data and information management	N/A		
5.10.1	General	7.6.1	Control of data and information management: General	Minor		
5.10.2	Authorities and Responsibilities	7.6.2	Control of data and information management: Authorities and responsibilities for Information Management	Minor		
5.10.3	Information System Management	7.6.3	Authorities and responsibilities for information Management: Information systems management	Minor		
	No direct equivalent Clause in 2012	4.3	Requirements regarding patients	New Clause		
	No direct equivalent Clause in 2012	5.3.1	Laboratory activities: General	New Clause		
	ISO 22870:2016			Minor		



